Under the Peperwork Redu WADEMAN TRANSM FOR	ITTAL	U.S as are required to respond to a continuous Application Number Filing Date First Named Inventor Art Unit	. Patent and Ti	rademark Office; ormation unless i 1	PTO/SB/21 (09-04) e through 07/31/2006. OMB 0651-0031 U.S. DEPARTMENT OF COMMERCE t displays a valid OMB control number.			
(to be used for all correspond	Examiner Name	Sterrett, Jo	Sterrett, Jonathan G.					
Total Number of Pages in This		Attorney Docket Number	54151.070	JS1				
ENCLOSURES (Check all that apply)								
Fee Transmittal Form Fee Attached Amendment/Reply After Final Affidavits/decl Extension of Time Re Express Abandonmer Information Disclosure Certified Copy of Prio Document(s) Reply to Missing Part Incomplete Applicatio Reply to Missi under 37 CFR	daration(s) equest int Request e Statement rity Remar ring Parts R 1.52 or 1.53	postcard	Address CD	Appe of Appe (Appe (Appe Deposition of Appe Deposition of A	Allowance Communication to TC al Communication to Board peals and Interferences al Communication to TC al Notice, Brief, Reply Brief) rietary Information s Letter Enclosure(s) (please Identify y):			
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name								
Signature Printed name Gary R. Ja	No. 34018 - Greenberg T	Traurig, LLP						
Date August 8, 2005			Reg. No.	eg. No. 35,906				
sufficient postage as first clas the date shown below: Signature	spondence is being facsi	CATE OF TRANSMIS imile transmitted to the USF ddressed to: Commissioner	TO or depos	sited with the U	nited States Postal Service with Alexandria, VA 22313-1450 on August 8, 2005			

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

AUG 1 0 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Callahan) Exam	niner:	Sterrett, Jonatha	ın G.
Serial No.:	09/778,311) Art U	nit:	3623	
Filed:	February 7, 2001) Attny	Doc.:	28474/36533	
Title:	Methods And Apparatus For Scheduling An In-Home Appliance Repair Service	,)))			•

RESPONSE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated June 27, 2005 please consider the

Remarks/Arguments that begin on Page 2 of this paper.

<u>Certificate of Mailing</u>: The undersigned hereby certifies that this document and its enclosures are being deposited with the U.S. Postal Service as First Class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 8th day of August, 2005.

Rv:

Name: Gladys Negron-Munoz